

Learning is fun at
Park Hill Infants' School



20th April 2020

Dear Parents

We write to you on what would have been the first day back after the Easter holidays. We hope you remain well and safe and have enjoyed some time with your families over the last two weeks.

The school remains open for key worker children and for vulnerable children and has been over the 'Easter holidays'. In addition staff will be making weekly phone calls to each child in their class to 'check in'. It is important that the child has this opportunity to speak with their teacher to maintain their ongoing link with the school. Teachers will be making the calls from a 'no number' phone – so keep an eye out! We would like to take this opportunity to thank our wonderful team of teachers, support staff, admin staff and site staff for all their hard work, dedication and commitment to our school community. They are relentless in their efforts to maintain some normality for our children and to ensure that all children are safe and well. They have been maintaining the school site and making sure that all will be ready and organised for our return. Thank you everybody – what a team!

Home learning will resume this week. You should have already received an electronic copy. If you need hard copies, these will be available to collect tomorrow – Tuesday 21st April between 1.30pm and 3pm. Next week, week beginning 27th April, the expectation will be that children will submit one piece of written work a week to their teacher. This can be via a scanned document or a photograph on your phone emailed to the year group email address. The home learning information will highlight which piece of work is to be submitted to the teacher that week. Your child will then receive feedback on their writing – three things that they have done well and 1 thing that can be improved, which the teacher will then look for the following week. Please submit the work by Friday 3.30pm each week. We hope that you and your child will find this useful as a way of receiving feedback and next steps for learning.

Reception learning tasks should be submitted to: reception@parkhill-inf.croydon.sch.uk

Year One learning tasks should be submitted to: year1@parkhill-inf.croydon.sch.uk

Year Two learning tasks should be submitted to: year2@parkhill-inf.croydon.sch.uk



We are always researching effective home learning tools and have utilised some so far. This week we will be further researching the BBC bitesize daily lessons that have been publicised in the media to determine whether we can incorporate them into our home learning.

Once again, please accept our thanks and appreciation for all that you are doing to keep home learning going. We know that everyone is doing their best and we know that this is difficult. Please do not worry if you do not manage to complete everything. Every little helps!

Whilst home learning is an important part of maintaining a good routine and keeping the brain active, staying healthy and happy must remain our priority. The Department for Education has [published guidance](#) for parents on supporting mental health and wellbeing at this time.

Please also familiarise yourself with the latest up to date [guidance](#).

We know that these are difficult times for families – especially for those that are already in challenging circumstances. In light of this guidance please see below if you need urgent help and are unable to make a voice call.

Please also remember the headship team are available if you need confidential support at any time during this period. The email is headshipteam@parkhill-inf.croydon.sch.uk

What to do if you need urgent police help through the 999 service, but can't speak

If you're in an emergency situation and need police help, but can't speak, Make Yourself Heard and let the 999 operator know your call is genuine.



WHEN YOU CALL 999
All 999 calls are directed to call centres and will be answered by BT operators. They will ask which service you need. If no service is requested but anything suspicious is heard throughout the process, BT operators will connect you to a police call handler.

IF YOU CALL 999 FROM A MOBILE
It is always best to speak to the operator if you can, even by whispering. You may also be asked to cough or tap the keys on your phone in response to questions.

If making a sound would put you or someone else in danger and the BT operator cannot decide whether an emergency service is needed, your call will be transferred to the Silent Solution system.

The Silent Solution is a police system used to filter out large numbers of accidental or hoax 999 calls. It also exists to help people who are unable to speak, but who genuinely need police assistance. You will hear an automated police message, which lasts for 20 seconds and begins with 'you are through to the police'. It will ask you to press 55 to be put through to police call management. The BT operator will remain on the line and listen. If you press 55, they will be notified and transfer the call to the police. If you don't press 55, the call will be terminated. Pressing 55 does not allow police to track your location.

WHAT THEN?
When transferred to your local police force, the police call handler will attempt to communicate with you by asking simple yes or no questions. If you are not able to speak, listen carefully to the questions and instructions from the call handler so they can assess your call and arrange help if needed.

IF YOU CALL 999 FROM A LANDLINE
Because it's less likely that 999 calls are made by accident from landlines, the Silent Solution system is not used.

If, when an emergency call on a landline is received:

- there is no request for an emergency
- the caller does not answer questions
- only background noise can be heard and BT operators cannot decide whether an emergency service is needed,

then you will be connected to a police call handler as doubt exists.

If you replace the handset, the landline may remain connected for 45 seconds in case you pick it up again.

If you pick up again during this 45 seconds and the BT operator is concerned for your safety, the call will be connected to police.

When 999 calls are made from landlines, information about where you're calling from should be automatically available to the call handlers to help provide a response.

#MakeYourselfHeard #SilentSolution
www.policeconduct.gov.uk

NPCC
National Police Chiefs' Council

women's aid
until women & children are safe

Over the last couple of weeks there has been much speculation as to when schools might reopen. At present we do not know a return date. We await government instruction, once scientists have established it is safe to reopen schools. In the meantime, rest assured we are planning for our return, whenever that may be, and we will be

focussing on repairing, rebuilding and strengthening our fabulous school. Together, as a whole school community, we will overcome the challenges that the coming weeks will bring.



Meanwhile you can continue to follow the development of our 'positivity fence' on Twitter, [#parkhillinfants](#), showcasing uplifting art work created by the key worker children that we have in school.

We miss you and send you all our very best wishes and hope that you have managed to view the message from all our staff on the home page of our website.

Ms J Charman and Mrs Parry



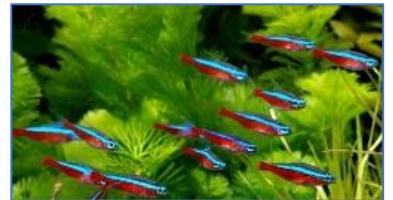


A message for our **sparkly children** ... (please read to them if they are unable to read it).

Dear Little Peeps!

We hope you are well and happy and that you enjoyed some time with your families over Easter. Your home learning is starting again this week and your teachers are looking forward to seeing some of your writing. Enjoy your home learning, but remember to also have lots of fun, do some exercise and to get some fresh air if it is safe for you to do so.

We have been in school getting ready for when you come back and making sure all the fish are fed and happy! We don't know when we can come back yet, but we will let you know as soon as the Prime Minister tells us it is safe to come back.



The naughty candle has been exploring the school, but he is being very good at the moment and knows that he is not allowed to go out on his adventures. We did see him running around the school field the other day in his PE kit getting his daily exercise.

We have spotted him around the school today – can you guess where he is?

We hope that you have seen the message that all the grown-ups have done for you on our website – if not have a look. There has been more beautiful art work added to our school fence – we will leave it up so you can see it when you come back.

Your teacher is going to call you every week now to speak to you and make sure you are happy and well.

We miss you and send you lots of love,

Ms Charman and Mrs Parry

